

## One-On-One Counseling

Inland Agency HICAP Counselors are available to meet with beneficiaries and their families for personalized counseling sessions, to help with existing problems, and to provide support during their decision-making process.



Our counselors receive training on all aspects of Medicare and related programs and are able to provide in-depth information about Medicare and related health insurance programs. One-on-one counseling is available at local senior centers and may be provided in-home for beneficiaries that are homebound.

To schedule an appointment with a Registered HICAP Counselor, call 1-800-434-0222 or send an [e-mail request](#)

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"I recently retired and was very confused by all the information I had received in the mail and from friends and family. The HICAP counselor I met with was very friendly and understood what I was going through. He was able to help me sort out the mess and provide me with an easy to read comparison of my health plan choices."

**Betty - Hemet, CA**

"I wasn't aware that I would have to pay a penalty on my Medicare Part B if I did not take it when I turned 65. Thank you HICAP for helping me save what little money I have."

**Carl - Rialto, CA**

"After my surgery last year, the cost of my prescriptions almost doubled. The HICAP counselor at Mizell Senior Center told me about a prescription drug subsidy program and I applied. Now I only have to pay \$10 for all my drugs. Thanks!"

**Irene - Palm Springs, CA**